



Roadpost Customer Care

A free call from your Roadpost satellite phone:

+1.905.272.5665

A free call within North America:

+1.888.622.7368

customercare@roadpost.com

www.roadpost.com

READ THIS FIRST BEFORE MAKING CALLS!

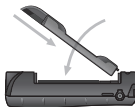
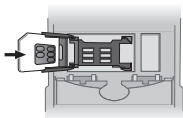
Thank you for choosing Roadpost. Our Welcome Kit gives you the information, tools and tips you need to make your global communication experience a positive one. Below are important steps that you need to take for proper set up of your phone.

If at any time you have questions about how our service works, please call our Customer Care team at 1.888.622.7368 or contact us via www.roadpost.com/feedback. For detailed information on any of the steps below, please refer to your Iridium® 9505A User Guide.

1) Install your SIM card

To make and/or receive calls with your Iridium Satellite phone, a Subscriber Identity Module (SIM) card is required. The SIM card also acts as your phone's memory, maintaining saved contact names and numbers. To insert your SIM card:

1. Make sure your phone is fully charged and powered 'OFF'
2. Remove the battery cover and battery
3. Insert SIM card into the tray with the notch up and the gold plate facing out



4. Push down the SIM card tray and slide the tray to the right to lock it in place
5. Replace the battery and battery cover

Please **refer to page 28 of your Iridium 9505A User Guide** for more detailed instructions on SIM card installation.


2) Deactivate your PIN

By default, your SIM card is protected by a 4 digit PIN code that is requested each time you power 'ON' your phone. **The default PIN code is 1111.** To disable the PIN:

1. Power the phone 'ON' by pressing and holding the power button
2. Enter the 4 digit PIN 1111. Press 'OK'
3. Press 'Menu' key, and then scroll down to 'Phone Setup'. Press 'OK'
4. Scroll down to 'Require SIM Card PIN'. Press 'OK'
5. Scroll down to 'OFF'. Press 'OK'
6. Enter the 4 digit PIN 1111. Press 'OK'

Please **refer to page 133 of your Iridium 9505A User Guide** for more detailed instructions on activating, changing, and deactivating your PIN.

3) Setting up Voicemail and Iridium Service Centre Numbers

If you have voicemail service, to access your voicemail using the Message Key  you must first program the voicemail access number into the Message Settings in your phone:

1. Press 'Menu' key and then scroll down to 'Messages'. Press 'OK'
2. Scroll down to 'Message Settings'. Press 'OK'
3. Select 'Voicemail Number'. Press 'OK'
4. Enter the Voicemail Number **+881662990000**
(The "+" sign is obtained by pressing and holding "0"). Press 'OK'

It is also a good idea to program the Iridium Service Centre number on your SIM card, as this enables your Text Messaging capability. To do this:

1. Scroll down to 'Service Centre'. Press 'OK'
2. Enter the Service Centre Number **+881662900005**. Press 'OK'

4) Storing Names and Numbers

You can store important numbers including voicemail and Roadpost Customer Care into your phonebook for quick and easy access:

1. Press 'Menu' key and then scroll to 'Phone Book'. Press 'OK'
2. Scroll down to "Personal Numbers". Press 'OK'
3. Scroll down to 'Add Entry'. Press 'OK'
4. Scroll down to 'Add to SIM Card Memory'. Press 'OK'
5. Enter the Roadpost Number: **+19052725665**. Press 'OK'
6. Enter name: 'Roadpost'. Press 'OK'
7. Enter a Location number, e.g. '123'. Press 'OK'
8. Follow the same steps to enter your Voicemail Number: **+881662990000** and select another Location number (e.g. 124). Press 'OK'

Please **refer to page 63 of your Iridium 9505A User Guide** for more detailed instructions on storing names and numbers.

5) Making a Call

1. Rotate the antenna on your phone to either the left or right detent. The antenna will click into place
2. Extend the antenna by pulling out on the free end. The antenna should point upwards at the sky when you talk on the phone
3. Press and hold the power button to turn your phone on
4. Press and hold <0> until the "+" symbol appears
5. Dial the number including the country code
6. Press "OK"

Please **refer to pages 38 – 40 of your Iridium 9505A User Guide** for more information on holding the phone and making a call.

For additional information on the features and functionality of your Iridium 9505A satellite phone please refer to your Iridium Quickstart and User Guide. Thanks again for choosing Roadpost.