



Important tips for using your satellite phone

1. Extend and rotate the antenna to the left or right until it clicks into place on a 45 degree angle – the antenna should point upwards when the telephone is placed at your ear.
2. Obtain a clear line of sight from horizon to horizon (360 degrees) with no obstructions.
3. Verify that **Iridium** is displayed on the screen and that you are receiving a strong signal, the **signal strength indicator** is displayed in the top left of the screen.
4. Signal loss can occur so please wait until the indicator holds its strength for at least 10 seconds before making a call.
5. Make sure you are using the correct dialing pattern. You should be dialing **+ [country code][area code][phone number]**.
For the “+” symbol, press and hold “0” (**zero**) key until the “+” symbol appears.

***Note** that the connection may not be immediate, as it is when using a landline or cell phone. With a satellite phone it can take 10 to 25 seconds to connect.*

Roadpost Support
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